**ADHIYAMAAN COLLEGE OF ENGINEERING**(An Autonomous Institution)

Affiliated to Anna University, Chennai.

NBA Accredited Programs: BME, BT, ECE, EEE, IT, CSE & MCA Accredited by NAAC with ‘A’ Grade.

Project Abstract

**Campus Connect**

-Solutions Start Here.

This project introduces a **Secure Complaint Management System** designed to enhance transparency and accountability within educational institutions. This web-based application provides a secure platform for students and other stakeholders to **submit complaints**, either **anonymously or openly**, to designated administrators, including **HODs and Principals**. The system facilitates efficient tracking of complaint status through a unique ID and password, empowering users to monitor progress and receive updates. Robust security measures, including user authentication and protection against common web vulnerabilities, ensure the confidentiality and integrity of submitted information.

The system's potential integration with existing college processes, such as **monthly class committee meetings,** streamlines issue resolution and promotes effective communication between students and administration. By providing a centralized and secure channel for addressing concerns, this system aims to foster a more responsive and accountable institutional environment.

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